

Communication Styles: Leading Effectively Across Differences (CMNS)

Course Overview

Effective communication skills are the foundation on which successful career paths are built. In this program, participants will complete a leadership assessment-called the ICS Connect -to learn more about their preferred communication style. Our preferred style of communication influences how we behave, think, and has the power to strengthen or weaken our ability to communicate effectively with clients and colleagues.

Objectives

- Explore the strengths and challenges of the four primary styles;
- Learn how to adjust their style so that they can work more effectively with styles different than their own;
- Receive a customized report which details their preferred communication style;
- Create an action plan for implementing what they have learned into their work place.

Major Topics

- Communication
- Leadership
- ICS Connect leadership assessment

Field of Interest Code: Communications

CPE Hours: 6.00

Level: Overview

Designed for:

Any one looking to improve the effectiveness of their communication

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